

LAKESHORE ORTHODONTICS

UPDATE FROM LAKESHORE ORTHODONTICS REGARDING NEW CHECK-IN PROCEDURES DUE TO COVID-19

Lakeshore Orthodontics is dedicated to providing your family with the very best orthodontic care in a supportive and caring manner. We believe our office should be a friendly, welcoming environment that patients enjoy visiting. Due to the Covid-19 outbreak and the severity of the situation, we feel it is necessary to make changes to ensure the safety of our patients and team. The office may appear different, but our mission remains the same. We would like to share some of the changes and check-in procedures you will see at your next office visit:



Appointments will be spaced out to allow for social distancing between patients. That might mean fewer options for scheduling appointments. We apologize for the inconvenience.



The brushing station will be closed. Please brush and floss at home before coming to your appointment.



Plexiglass barriers are installed at our front desk and between dental chairs.



Upon arrival, please **text 616-843-7015** from the parking lot with the patient's name, make, model, and color of your vehicle. Our admin team will confirm that they have you signed in and text you back a link to a short screening questionnaire that requires a parent or guardian's signature. The questionnaire can also be found on our website www.Lsorthodontics.com.



A team member will come to your car to take the patient's temperature. A patient with a temperature above 100.3 will be asked to reschedule their appointment.



Hand sanitizer is available for you to use when you enter the office.



Only patients and (if necessary, in the case of minor patients) one accompanying adult should enter the office. **The patient and accompanying adult must wear a face covering while in the office.** Siblings, grandparents, friends, etc. should remain in the vehicle.

We apologize for any inconvenience that these temporary changes may cause. Thank you for your support and understanding as we do our part to help minimize the impact of Covid-19 in our community.

We miss you and look forward to seeing you all again soon! Until then stay well and keep smiling!

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